

ATTENTION CRITICAL WATER USERS:

The City of Fairfield provides a continuous supply of quality water to all residents within the service area. The citizens and businesses of Fairfield have come to expect a safe supply of water to be furnished on a continuous basis. Among the most critical water users are health care facilities providing patient care and rehabilitation services.

Communities are faced with the potential of disruptions in water service due to unpredictable situations such as water main breaks, leaks, valve failures, temporary losses of electrical power, etc. Such occurrences are often of an emergency nature, are unpredictable, and can interrupt the availability of water supplied to customers.

If someone in your facility or household has a medical condition that makes it critical to have water at all times, please contact us at (513) 858-7775. You will be added to our critical water user list. If you are not a health care facility but a private citizen, it will be necessary to provide written documentation from your medical provider in order for you to be placed on the list.

While the Public Utilities Department will attempt to notify critical users as quickly as possible as conditions allow in the event of a water service interruption, emergencies may occur without warning. The City will make every effort to notify such customers; however, inclusion on the list is not a guarantee of notification. Because some water service interruptions are unplanned, it is imperative that critical water users are adequately prepared for such emergencies. Please ensure that you keep a supply of water on hand to meet your facility needs in the event that water supplied by Fairfield is temporarily unavailable. For planning purposes, we recommend a 48-72 hour supply of water.

In an effort to update our records, the Public Utilities Department is requesting that you complete the attached form with contact information and return it as soon as possible to:

Adam M. Sackenheim, Public Utilities Director
City of Fairfield, Ohio
5021 Groh Lane
Fairfield, OH 45014

If you prefer, the information may be sent by email to: theis@fairfield-city.org. For further information, contact the Public Utilities Department at (513) 858-7775 between the hours of 7:00 a.m. and 4:00 p.m.

**CITY OF FAIRFIELD, OHIO
PUBLIC UTILITIES DEPARTMENT
CRITICAL WATER USERS
CONTACT INFORMATION**

Please submit the following information to the Public Utilities Department as soon as possible.

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| Name of Facility: |
| Address of Facility: |
| Hours of Operation: |
| Emergency Contact Person: |
| Email Address: |
| Phone Number: |
| Cell Phone Number: |
| Do you have backup water systems / water supplies? If yes, please describe. |
| Signature of Owner or Responsible Official: |

Completed form should be sent to: Adam M. Sackenheim, Public Utilities Director
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Fairfield, OH 45014
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